This is intended for all employees who participate in Option I or III of the ECISD Medical Plan.

We are excited to offer you and your covered dependents Virtual Visits as part of your medical benefit with Blue Cross and Blue Shield of Texas's (BCBSTX). Starting January 28, 2019, virtual visits, powered by MDLIVE, provides you with 24 hours a day, seven days a week access to board-certified MDLIVE independently contracted doctors for non-emergency health needs. Whether you’re at home, work or on the go, virtual visits can be available by mobile app or phone*. Different requirements apply to virtual visits in each state. It’s convenient and the cost is as follows:

- Employees on Option I or Option III Plan: $0 Co-pay
- Employees on the High Deductible (HSA Plan): The cost is $44 until your deductible is met and then $0 co-pay for the remainder of the plan year.

MDLIVE doctors can help treat the following conditions and more:

<table>
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<tr>
<th>General Health</th>
<th>Pediatric Care</th>
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<tbody>
<tr>
<td>- Allergies</td>
<td>- Cold and Flu</td>
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<tr>
<td>- Nausea</td>
<td>- Ear Problems</td>
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<tr>
<td>- Sinus infection</td>
<td>- Pinkeye</td>
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Finding a virtual visits doctor is easy.
1. Log into Blue Access for Members at www.bcbstx.com
2. Visit the My Coverage tab and select the Virtual Visits link
3. Sign up on MDLIVE's website
4. Once you are registered you will be able to search for a provider using your virtual visits account.

You can meet with the next available licensed professional or make an appointment.

For more information, visit BCBSTX's website: http://www.bcbstx.com/find-a-doctor-or-hospital/virtual-doctor-visit

*Internet/Wi-Fi connection is needed for computer access. Data charges may apply when using a tablet or smartphone. Check phone carrier’s plan for details. Non-emergency medical service is limited to interactive-audio
(phone only) consultations, along with the ability to prescribe in Texas. Non-emergency medical service in Idaho, Montana, New Mexico and Oklahoma is limited to interactive audio/video (video only), along with the ability to prescribe. Virtual Visits currently are not available in Arkansas. Service availability depends on location at the time of consultation.

MDLIVE operates and administers the virtual visit program and is solely responsible for its operations and that of its contracted providers. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission.